



Department of Veterans Affairs  
Veterans Benefit Administration

QUARTERLY STATUS REPORT  
FY 2013/Q3

Workload

COMPENSATION AND PENSION CLAIMS	FYTD 2012	FYTD 2013			FY 2013 PLAN
	Actual	Plan	Actual	Variance (%)	
<u>Pending</u>	873,439	884,738	796,865	10%	894,962
<u>Received</u>	804,947	N/A	756,355	N/A	1,317,000
<u>Completed</u>	741,963	945,484	806,080	-15%	1,269,063

- Claims **pending** are lower than planned by 10 percent. At this point-in-time last year, the number of pending claims was 873,439 and as of June 30, 2013, the number claims pending is 796,865.
- Backlog was reduced from 588,473 at the end of the second quarter to 502,044 as of June 30, 2013 (a 15 percent reduction).
- While the total number of claims completed this quarter was 15 percent below plan; it was 49,705 more than received (756,355).

[All data points are fiscal year-to-date (FYTD) through June 30, 2013]

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